

Client Notification

Due to the exceptional situation with COVID-19, the related services with the Société de l'Assurance Automobile du Québec are

by appointment only

Only the essential services are offered.

The essential services of the Société are vehicle registration and the issuing of driver's licenses for the drivers who are working in the sectors considered as being a priority by the Quebec government and which whom the driver license or the vehicle is required to carry out their work.

The essential services offered in any of our service points, for the people who are working in the sectors judged a priority are:

- the issuing of a driving license
- the replacement of a lost, stolen or damaged driving license
- the issue of a restricted driving license due to a sanction and the installation of an alcohol ignition interlock device
- the issuing of a driving license at the end of a penalty

To obtain an appointment for one of the services offered, you will be asked to submit a letter from your employer attesting that the driving license or the vehicle is necessary in the execution of your work and **that you are working in a sector considered a priority**. The list of the services judged a priority can be found on the website of the Quebec government, at this following address www.quebec.ca .

All the other services, like the transfer of a vehicle between individuals, taking a picture, the issuing of any driving license for a use other than those described above, are no longer offered for the moment. You can also visit our website to use our online services: www.saaq.gouv.qc.ca.

If your request concerns an essential service, please call **1 800 361-7620** to take an appointment.

Thank you for your understanding.