

INDIAN BOARDING HOMES

Class Action

Introduction to the Claims Process



Agenda

Outline

Background

Information on the Indian Boarding Homes Class Action

Eligibility criteria

Claimant information

Important dates

Understanding the claims process

More information





WARNING:

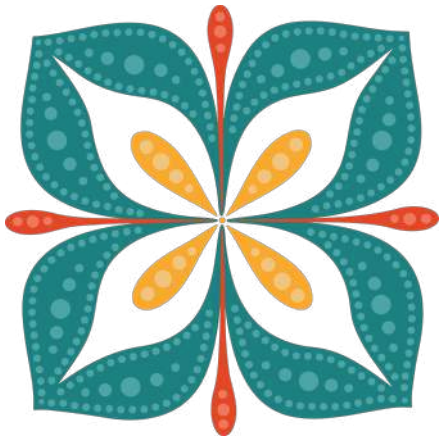
Some information presented today may be triggering to those involved in the Indian Boarding Homes Class Action.

Support Resources will be available.



IBHP Class Action Roles

Name	 Role	 Goals / Responsibilities	 Activities	 How to Contact
Claims Administrator	<ul style="list-style-type: none"> Managing the forms, processes, and systems required to make decisions on claims Receiving and reviewing claims Communicating with claimants to answer questions and assist with understanding claim forms Enabling compensation payments to class members after the successful review of a claim 	<ul style="list-style-type: none"> Answering all questions / providing assistance so all eligible applicants are able to file a claim regardless of their location, language, or age Ensuring that the claim process and payments to eligible class members is as time-effective as possible Protecting claimant privacy Communicating with claimants in a trauma-sensitive manner 	<ul style="list-style-type: none"> Receiving and reviewing claims Communicating with claimants Facilitating payments Updating information sources including the class action website, subscribers, forms, and related materials 	<ul style="list-style-type: none"> Phone Number: 1-888-499-1144 Email: <ul style="list-style-type: none"> claims@boardinghomesclassaction.com reclamer@foyersfamiliauxfederaux.com Website: <ul style="list-style-type: none"> https://boardinghomesclassaction.com/ https://foyersfamiliauxfederaux.com/
Community Engagement Team	<ul style="list-style-type: none"> Reaching out to communities impacted by the Indian Boarding Homes Program and provide information about the class action Provide class action information in Indigenous languages Encourage participation in the class action by eligible claimants 	<ul style="list-style-type: none"> Act as a channel between the community and the Claims Administrator Provides assistance and information directly to the community Highlight community concerns to the Administrator and other stakeholders as required 	<ul style="list-style-type: none"> Holding information sessions including online webinars, in-person information sessions, and conference speaking engagements 	<ul style="list-style-type: none"> Phone Number: 1-888-499-1144 Email: <ul style="list-style-type: none"> claims@boardinghomesclassaction.com reclamer@foyersfamiliauxfederaux.com
Independent Reviewer	<ul style="list-style-type: none"> Reviews claims that were denied or granted a lower level of compensation than requested. 	<ul style="list-style-type: none"> Assesses claims eligible for reconsideration. 	<ul style="list-style-type: none"> Review of claims eligible for reconsideration. 	N/A
Exceptions Committee	<ul style="list-style-type: none"> Reviews claims that were referred by the Independent Reviewer. 	<ul style="list-style-type: none"> Reviews claims eligible for reconsideration, that were referred by the Independent Reviewer. 	<ul style="list-style-type: none"> Review of claims eligible for reconsideration. 	N/A
Class Counsel & Quebec Sub-Counsel	<ul style="list-style-type: none"> Provides legal guidance and support to class members pertaining to the class action 	<ul style="list-style-type: none"> Ensuring that the legal rights of the class members are maintained in all procedures associated with the claims process 	<ul style="list-style-type: none"> Communicating with class members / answering legal related inquiries Community engagement as required 	<ul style="list-style-type: none"> Class Counsel (Klein Lawyers LLP): 1-604-874-7171 Quebec Subcounsel (Dionne Schulze s.e.n.c): 1-888-232-3778
Canada	<ul style="list-style-type: none"> Releases financial compensation for claimants whose claims were eligible for payment. 	N/A	N/A	N/A



What is the *Indian Boarding Homes Class Action?*



Background *Indian Boarding Homes “IBHP” Class Action*

Indian Boarding Homes Program: Overview, Settlement & Eligibility

Program Overview

In the 1950s, Canada's Indian Boarding Homes Program placed First Nations and Inuit children in private homes to attend school.

Settlement Details

The class action addressed harms caused by the program, including abuse, loss of culture, and prolonged absences from family. Canada agreed to compensate affected individuals and create a foundation for impacted families.

Eligibility

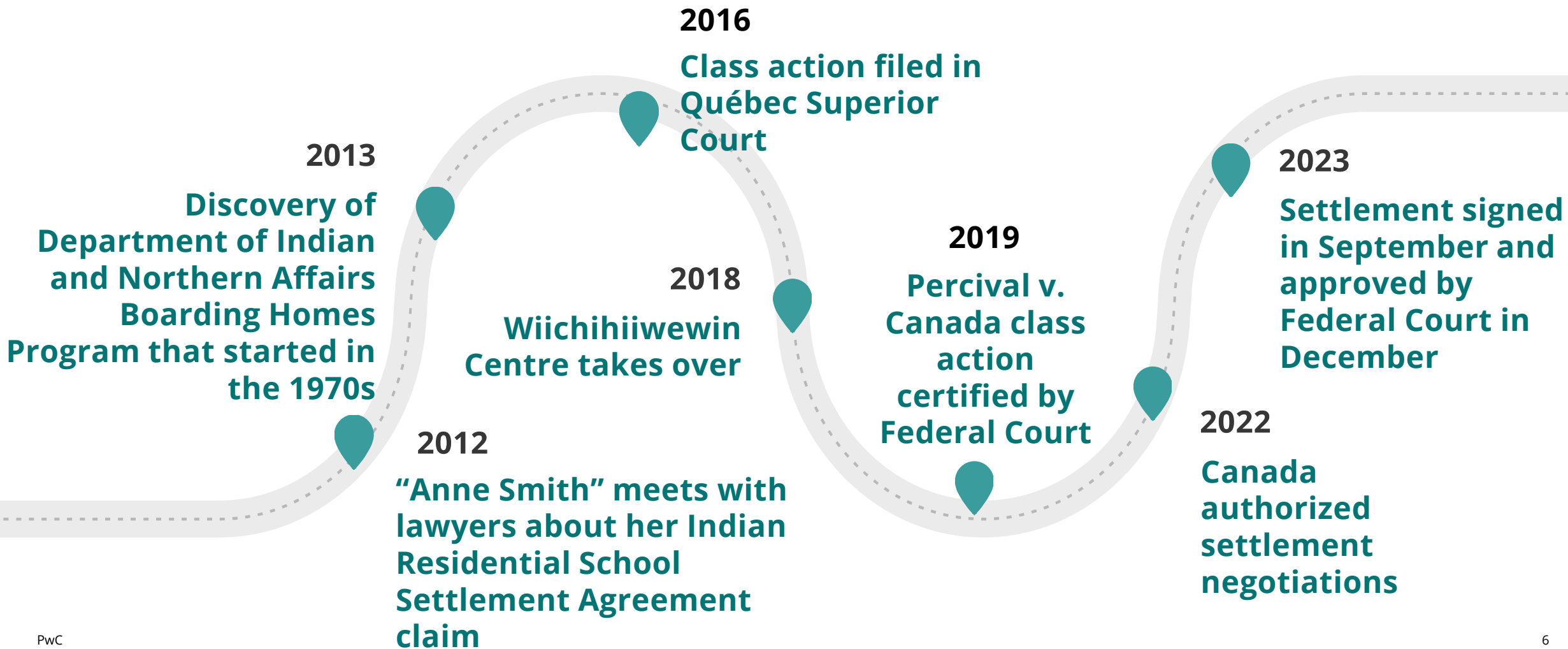
Eligible individuals were placed in private homes between September 1, 1951, and June 30, 1992, to attend school (excluding post-secondary). Post-1992 placements are included if Canada was responsible for their placement.

To be eligible the class member must have been alive on or after July 24, 2016.



Background *Indian Boarding Homes “IBHP” Class Action*

Timeline of Key Legal Events





Background *Indian Boarding Homes “IBHP”* Class Action

Timeline of Key Legal Events

May 2024
The Notice of Settlement-informing about the settlement terms, the opt-out process, and how to submit claims

July 2024
The deadline for opting out of the class action

August 2024
The claims process officially opened to submit claims.

February 22, 2027
The final deadline for submitting claims.



Who can file a claim form?



Primary Class Member

A person making a claim on their own behalf that they were placed in the Indian Boarding Homes Program and potentially experienced harm.



Personal Representative

A person making a claim on behalf of a class member who is considered a 'Person under disability,' meaning they cannot manage their affairs due to mental incapacity.



Estate Representative

A person making a claim on behalf of a deceased Primary Class Member. They can be either the executor (Estate with a will) or the 'highest priority heir' (Estate without a will).



Who is eligible to make a claim in the IBHP Class Action?

Individuals are eligible to make a claim if:

Placement (1951-1992)

Must have been placed in a private home for school (primary or secondary) between September 1, 1951, and June 30, 1992.

Post-1992 Placements

If placed after June 30, 1992, Canada must have been responsible for the placement.

Alive on or after July 24, 2016

Claimants must have been alive on or after July 24, 2016.

Estate Representatives

Claims can be made on behalf of someone meeting the above criteria who has passed away.



Categories of Claims

There are 2 types of claims:

Category 1

- Claim for "PLACEMENT" in the Indian Boarding Homes Program
- To be eligible for **Category 1**, you must have been placed in a private home under the Indian Boarding Homes Program between **September 1, 1951, and June 30, 1992**, for school
- You are eligible to receive **\$10,000 also known as a common experience compensation**



Categories of Claims

Category 2

- Compensation is provided for harms suffered while being placed in the Indian Boarding Homes Program.
- The compensation amount ranges from **\$10,000 to \$200,000**, depending on the specific type and level of harm.
- Filing a Category 2 claim is **optional** and does not affect your eligibility for Category 1 compensation.
- You must first complete the Category 1 claim before you complete a Category 2 claim.
- There is funding available to assist you with completing your Category 2 claim.



Categories of Claims

Claims may only be submitted **ONCE**.

Once a Category 2 claim is submitted, you cannot add more information.

You may want the assistance of a lawyer in the filing of your Category 2 claim.

The lawyer fee will be paid by the Claims Administrator, NOT from your compensation.



Am I eligible if I took part in a previous class action?

Class Members may still be eligible for compensation from the Indian Boarding Home Class Action, even if they have taken part in previous class actions.

Examples of previous class actions include:

Residential Schools Class Action

For Indigenous children placed in government funded institutions where they stayed away from home for months or years.

Day Schools Class Action

For Indigenous children placed in government-funded schools during the day without staying overnight.

Sixties Scoop Class Action

For Indigenous children who were taken from their families adopted by non-Indigenous families or placed in non-Indigenous families for permanent care.

Examples of previous class actions include: If your experience fits the Indian Boarding Homes Program criteria, you are still eligible to file a claim, even if you participated in other class actions.



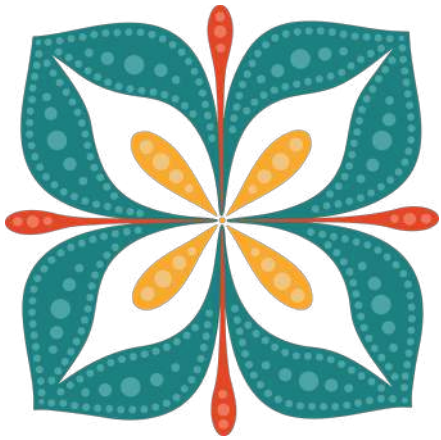
How can I check if I am eligible to make a claim?

You can use the **eligibility checker** available on the Indian Boarding Homes Program Class Action website at <https://boardinghomesclassaction.com/eligibilitychecker>.

You can also contact the **Claims Administrator**, and a member of the support team can assist you. You can contact the Administrator at:

Email	Phone	Mail
claims@boardinghomesclassaction.com	1-888-499-1144 Monday - Friday* 9 AM - 7 PM EST	Attn: Indian Boarding Homes Class Action 18 York Street, Suite 2500, Toronto, Ontario, Canada M5J 0B2

* Excluding statutory holidays

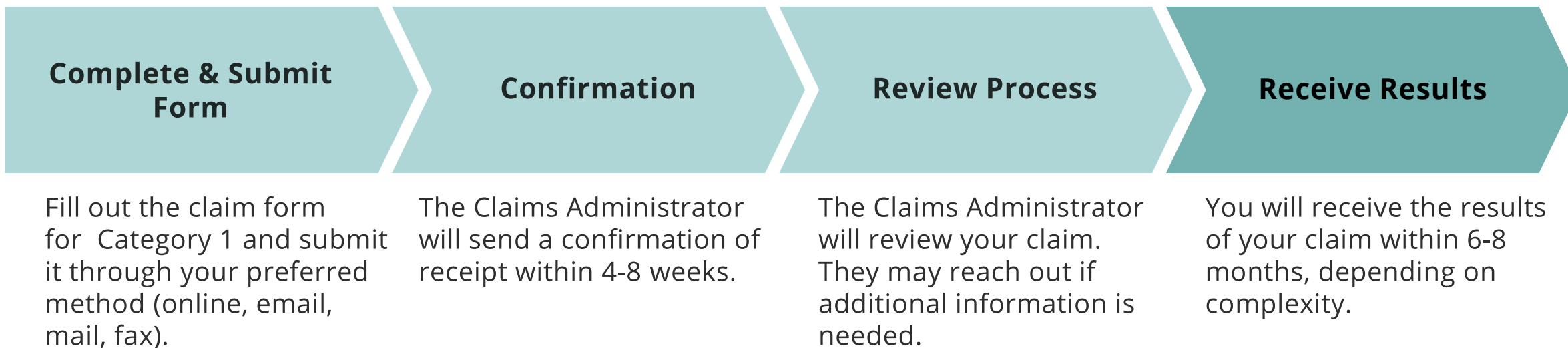


**How do I start the
claims process?**



Understanding the Claims Process

Claim Lifecycle – Per Category Claim



***Notes:**

- Repeat the process for **Category 2** form.
- The time needed to process your claim will depend on the complexity of the claim and your situation
- Claimants applying for a class member that has passed away, but did not leave a will, will be processed at the close of the claims period on February 22, 2027



Understanding the Claims Process

Category 2 Claims Review Process

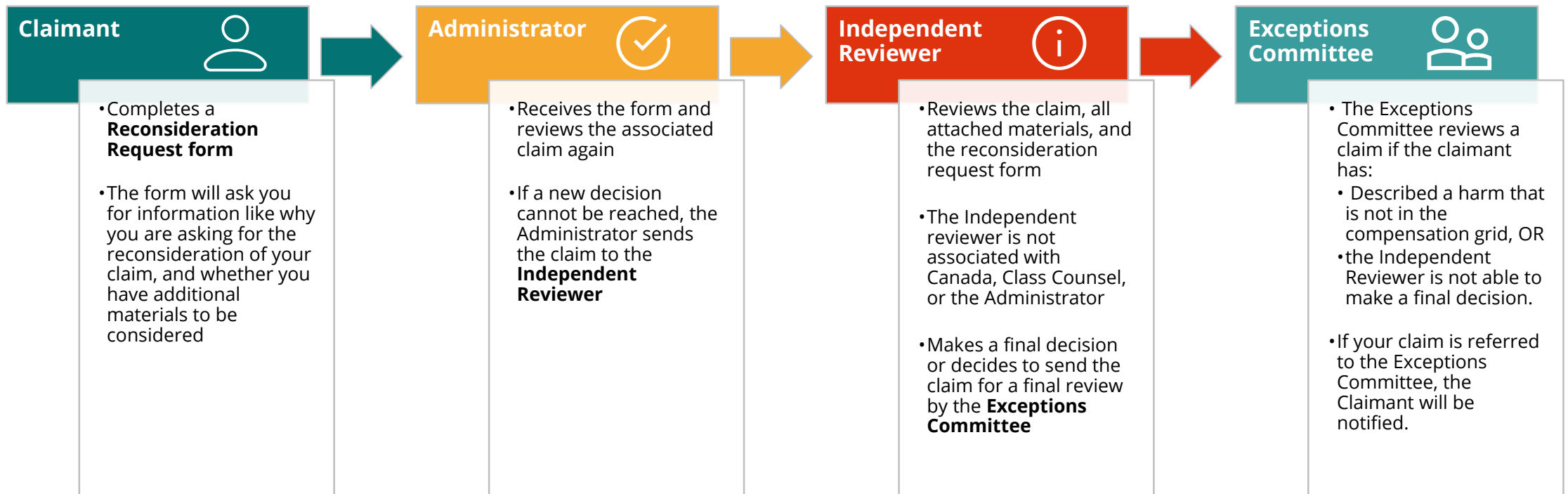
The information you submit will always be treated as confidential.
You will not be interviewed or questioned on the validity of your experience.



Reconsideration Process

- If you receive a notification that your **claim was denied***, or that **you were eligible to receive a lower amount of compensation you requested**, you can make a reconsideration request.

What happens during the reconsideration process?



***Note:** Does not include claims that were denied due to the applicant having previously opted out of the class action, duplication, or potential fraud.



Where do I find the claim forms?

You can locate the claim forms by:

Accessing the website:

- **Visit:** <https://boardinghomesclassaction.com/claim-forms/>
- Complete the form online or download the PDF to submit by mail, email, or fax.

Requesting forms from the Administrator:

- Contact the Claims Administrator to have the forms mailed to you.

Email	Phone	Mail
claims@boardinghomesclassaction.com	1-888-499-1144 Monday - Friday* 9 AM - 7 PM EST	Attn: Indian Boarding Homes Class Action 18 York Street, Suite 2500, Toronto, Ontario, Canada M5J 0B2



How do I submit my claim form?

There are different options to submit your claim form. Please choose the submission method that is best for you.

Online:

<https://boardinghomesclassaction.com/claim-forms/>

Email:

claims@boardinghomesclassaction.com

Fax:

Subject: Indian Boarding Homes Class Action
Fax Number: 1-833-912-5047

Mail:

Attn: Indian Boarding Homes Class Action
Address:
18 York Street, Suite 2500, Toronto, Ontario, Canada
M5J 0B2



Before you begin your claim form

- Assemble any documents that you believe may assist you in completing this form, such as:
 - Your photo ID (if you have one)
 - Documents related to applications to be a part of the Boarding Homes Program
 - Documents related to your time in the boarding home, such as photos, letters, diaries, etc.
 - Attendance records or report cards for the school you attended while in placement
- Questions marked with * need to be answered so your form is considered complete. Answers to all other questions are optional, and if you do not want to answer them, please leave the box blank.
- When documents need to be included with your application, please upload a clear photocopy. Please **do not send** original photographs, IDs, or records as documents mailed to the Administrator will not be returned to you.
- Please make sure to keep a copy of your Claim Form and any attached documents for your personal records.



Who can I contact for help?



Who can I contact for help?

I need help with...

My claim or understanding the claims process: Contact the Claims Administrator

- **Phone Number:** 1-888-499-1144
- **Email:** claims@boardinghomesclassaction.com
- **Mail:** Attn: Indian Boarding Homes Class Action
18 York Street, Suite 2500, Toronto, Ontario, Canada, M5J 0B2

Understanding my legal rights under the class action: Contact Class Counsel or Quebec Subcounsel

- **Class Counsel (Klein Lawyers LLP) :** 1-604-874-7171
- **Quebec Subcounsel (Dionne Schulze s.e.n.c):** 1-888-232-3778

Finding a lawyer to assist me with my Category 2 claim: Contact your Local Bar Association

- You can find a list of the provincial and territorial bar associations on the website at:
<https://boardinghomesclassaction.com/resources>

Notifying my community about the settlement: Contact the Community Engagement team

- Contact the Claims Administrator call centre, and the support team will notify a community engagement team member to connect with you.
- **Phone Number:** 1-888-499-1144



Support Resources

Are you emotionally impacted by your experience?

Hope for Wellness

- You can contact the Hope for Wellness Team for comfort and emotional assistance, 24 hours a day, 7 days a week. Counselling is available in English, French, Cree, Ojibway and Inuktitut on request.
- You can reach them at:
 - **Phone Number:** 1-855-242-3310
 - **Website:** www.hopeforwellness.ca

If you or someone you know needs urgent medical care, call 911.



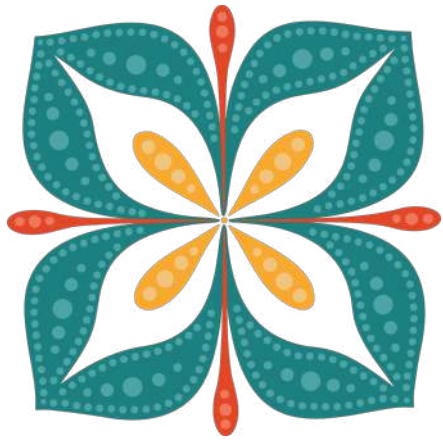
Resources

Claim Forms: www.boardinghomeclassaction.com/claim-forms/

Subscribe for updates: <https://claims.boardinghomesclassaction.com/s/subscribe>

Find us on:

- **Facebook** - <https://www.facebook.com/IBHClassAction>
- **Instagram** - <https://www.instagram.com/ibhclassaction/>
- **Linkedin** - <https://www.linkedin.com/in/indian-boarding-homes-class-action/>



Questions & Answers